

✓ HUMANISING WORK PLACE INJURY MANAGEMENT



The Framework Partnership Program has a proven track record of saving money, it has improved staff morale, up-skilled management personnel, minimised the social and financial costs to injured workers and given supervisors, managers and workers back one of their most precious resources....TIME!

The Framework Partnership Program addresses the key principles of injury management... early action and respectful relationships between workers, employers and insurers.

The results speak for themselves with consistent lost time records up to ten times better than the national average, claims costs that are vastly lower than the national averages and a return to work rate close to 100%.

Pleasingly, this translates into much lower Workers Compensation premiums. When you consider that the real cost to an organisation is 2-4 times the actual claims cost, the real savings are estimated to be at least double that measured.

The Framework Partnership Program empowers you to take control of your work place injury policies and procedures. Supervisors are empowered to better understand and manage injuries, staff morale improves as injured workers are treated with respect and management are happy because culture and financial performance are enhanced.

The Results

The Framework Partnership Program is proving that an energetic, well-informed and respectful approach to injury management not only improves organisational culture and helps employees and supervisors reclaim control, but also saves a lot of time and a lot of money.

✓ FRAMEWORK PARTNERSHIP PROGRAM – THE RESULTS

- 1 Lower claim costs
- 2 Lower work cover premiums
- 3 Higher RTW rates
- 4 Less lost employee time
- 5 Lower indirect costs

2012-2013 FINANCIAL YEAR	FRAMEWORK PARTNERSHIP PROGRAM	AUSTRALIA/ NZ AVERAGE
Return to Work rate	>98%	77%
Average days compensation paid	4 days	38 days
Average claims cost	\$541	\$8 900

Framework Group and Mingara Leisure Group have worked in partnership for many years. Mingara has achieved great outcomes in creating and sustaining a safe workplace by leveraging the strengths of Framework Group in the provision of functional/capacity assessments as part of our recruitment process, the conduct of risk assessments and the development of safe operating procedures across the club, as well as the ongoing delivery of employee-focused, high touch injury management and rehabilitation coordinator services.

James Ellis and his team of qualified and experienced practitioners build effective working partnerships with all stakeholders, and act as a true extension of the Mingara HR and WHS teams. Their organisational awareness and understanding of our workforce and workplace means they are able to add value across all services they deliver. Their empathetic and caring approach always shines through, and as a result of their exceptional communication skills and high quality monitoring and reporting practices, we have a truly effective operational partnership that is acknowledged in Mingara by employees and leaders alike.

Sarah Pack
 Human Resources Manager
 Mingara Leisure Group



We love people to work!